

# LA JOLLA CAMPUS SUPPORTING A COMMUNITY MEMBER IN CRISIS

There will be times on our campus when we have one of our community members – faculty, staff, postdoc, student or intern – experiencing crisis. This could be stemming from personal or professional struggle, but in any case, there is support available. If you know of a community member who may be in crisis, please contact one of the following:

- Scripps Research Security Services: Dial "77" or x 4-2000
- Local Police/Fire/Rescue: 911 or non-emergency line: 858-552-1700
- Nearest Hospital: Scripps Memorial Hospital 9888 Genesee Avenue, La Jolla, 92037. Please note that Scripps Green Hospital does not provide emergent mental health care.
- Employee Assistance Program: 24-hour emotional support is available to all members of the Scripps Research community.
  - San Diego Crisis Hotline: 1-888-724-7240
  - National Suicide Prevention Lifeline: 1-800-273-8255
  - PPO participants can also call the Optum Health Helpline: 1-800-888-2998

If you are concerned about a community member who is not an imminent danger to themselves or others, please contact the following for assistance:

#### All community members:

## Counseling & Psychological Services

Daphne Lurie, Ph.D. (CAPS Director & licensed psychologist) (858) 784-7915 or x 4-7915 dlurie@scripps.edu

Tamara Ho, Ph.D. (CAPS staff psychologist) (858) 784-2950 or x 4-2950 tamaraho@scripps.edu

#### Faculty, Staff & Postdocs:

Jennifer Crosby (858) 784-8734 or x 4-8734 Cell Phone: (858) 261-1489 <u>jcrosby@scripps.edu</u>

Karen Haggenmiller (858) 784-8241 or x4-8241 khaggenmiller@scripps.edu

#### **Graduate Students:**

Dawn Eastmond, Ph.D. (858) 784-2872 or x 4-2872 eastmond@scripps.edu

Paul Cognata (858) 784-2877 or x 4-2872 cognata@scripps.edu

#### SUPPORTING A COMMUNITY MEMBER IN CRISIS

#### Signs of concern:

Excessive absences

Plummeting academic or professional performance

Poor personal hygiene

Self-isolation and/or hostility toward others

Difficulty controlling emotions or behavior

Engagement in high-risk behavior Expressed emotional distress Threats of harm to self or others Intoxication in the workplace Strange or suspicious thinking

Do I have a relationship with this person?



No

#### **Speak directly with the person:**

Schedule a private, 1:1 meeting.
Let someone else in your lab/dept know about it.
Tell the person what you've noticed about their behavior that's caused concern.
Listen carefully to the person's response.

Restate what you've heard.

#### Consult with campus resources:

Faculty, Staff, or Postdoctoral Fellows:

Jennifer Crosby or Karen Haggenmiller

**Graduate Students:** 

Dawn Eastmond, Ph.D.

For referral to all community members:

Counseling Office – Daphne Lurie, Ph.D. (CAPS director) Tamara Ho, Ph.D. (CAPS staff psychologist)

#### Assess: Is this an emergency?

Has the person expressed an intent of harm to self or others?
Is the person behaving in a threatening or violent manner?

Does the person seem out of touch with reality?

Does anything else about the situation seem threatening or dangerous?



No

Contact: Security: x77 or x4-2000

Police: 911

Help person get to hospital E.R. (call for an Uber, contact their emergency contact for a ride, or call for an ambulance).

Quick Tip: Get familiar with your smartphone's emergency features. It could be a lifesaver!

Emergency SOS is activated through a series of button presses on an iPhone running iOS 11 – the buttons you need to press will vary based on your device.

### **Helpful Things to say:**

"Accepting help is a sign of strength."

"How about a one-time visit to the counseling center?"

"Who can you talk to for support?"

"What can you do to take care of yourself tonight/this weekend?"